

A Year of Healing and Hope

2020-2021 Annual Impact Report



A year in review, our financial health

St. Joseph's Foundation Impact 

Annual Contribution Revenue: \$4,550,000 (25% increase over FY20)

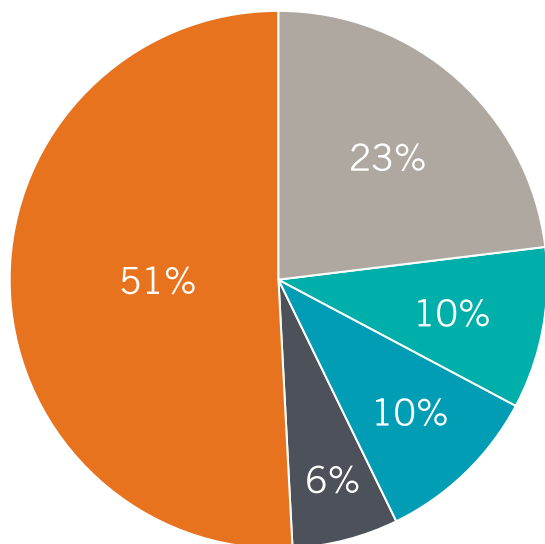
Earned Interest on Unrestricted Investments \$15,381,000

Total Donors: 1,916 (5% increase over FY20)

Expenses: \$1,759,000

Return on Investment: \$2.59

Cost Per Dollar Raised: \$0.39



Total Dollars Transferred
to Hospital: \$9,140,000

Capital Projects:	\$4,671,000
Program:	\$2,130,268
Research:	\$875,819
Medical Education:	\$889,745
Mission:	\$573,168

St. Joseph's Hospital and Medical Center
and St. Joseph's Westgate Medical Center 

Admissions: 30,391

Staff: 5,477

ER Visits: 95,143

Physicians: 1,331

Babies Delivered: 4,495

Residents/Specialists: 241

Surgeries: 17,908

A year of healing and hope, thanks to your humankindness



Terri Hoffman, CFRE
President and Chief
Philanthropy Officer

Giving up isn't an option at St. Joseph's. The doors are always open and caregivers are always humming through the hallways—going from patients to families and back again. When *giving up* comes to mind, our nurses *give more*. Although COVID-19 has been persistent longer than anyone could have imagined, our team has stepped up to the frontlines, day after day. Likewise, our philanthropic community—including you and thousands of others—has come forward repeatedly to say, “Thank you,” “You’re appreciated” and “We care.”

When the gratitude of the community matches the grit of caregivers, amazing things happen.

Although COVID-19 demanded the attention of so many caregivers this year, our physicians, nurses and staff still tended to thousands of patients seeking treatment for many other ailments. This collaboration led St. Joseph's to achieve second place in the “Best Hospitals in Arizona Rankings” by *U.S. News & World Report*, as well as to score the highest grades possible in specialties including: gastroenterology, gastrointestinal surgery, geriatrics, lung cancer surgery, neurology and neurosurgery, chronic obstructive pulmonary disease, heart attack, heart failure and kidney disease.

Thanks to all who've contributed monies to drive our hospital's success and to those who donated personal protective equipment, gift cards, notes of gratitude and encouragement, care packages, meals, snacks and sundries to lift up our caregivers. Your humankindness throughout this pandemic has led to hope, healing and, oftentimes, miracles (which you can read about in the pages that follow)!

Throughout the pandemic, we've often thought of our caregivers as superheroes, but we know that we must draw on each other for strength during the most challenging of times. We've depended on you to help us keep going during this pandemic, and you haven't let us down. And so, I have a special message for you this year that I hope you will take to heart:

Thank you for being St. Joseph's superpower!

In gratitude,

A handwritten signature in black ink that reads "Terri Hoffman".

Terri Hoffman, CFRE
President and Chief Philanthropy Officer
St. Joseph's Foundation

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Set in Stone: Leave a lasting legacy

The Norton Healing Garden at St. Joseph's provides sanctuary for patients, families, doctors and nurses alike when they need a moment of peace to meditate, pray or just quiet their thoughts.

It's also the perfect place to leave a message memorializing a loved one or thanking a caregiver who has shown humankindness.

Act today to engrave a message and/or name on a brick, stepping stone, plaque or wind art that will be installed in the garden for all to see long into the future.

To learn more about this unique recognition opportunity, visit SupportStJosephs.org/125 or call 602.406.1038.





“Our amazing physicians inspire me each day to think of new ways to deliver healthcare services, and they motivate us all to elevate the level of care we provide to the community.”

—Gabrielle Finley-Hazle

President/CEO's first-year accolades

When Gabrielle Finley-Hazle stepped into the position of President and CEO of St. Joseph's Hospital and Medical Center and St. Joseph's Westgate Medical Center in February 2020, she had no idea she'd be charging ahead through the pandemic of a century. Yet, she has already gained tremendous respect for her leadership.

Finley-Hazle received Cornell University's 2021 Pandemic HEROES Award for demonstrating dedication, perseverance, positivity and altruism that has provided solace to the community during the pandemic. She was also named as one of the Most Influential Women in Arizona Business for 2021, by *AzBusiness* and *AZRE* magazines, honoring individuals for intelligence, inventiveness, independence and leadership. In addition, she was named as an honoree of the 2020 Women Achievers of Arizona by the *Arizona Capitol Times*, recognized for successfully making a difference in the lives of others.

Pharmacist leaves legacy to St. Joseph's

After 43 years as a pharmacist, John Whittemore hung up his lab coat in 2016 and entered retirement with no regrets. He loved his career—especially his 25 years at St. Joseph's McAuley Pharmacy—so much so that he chose to leave a legacy to the hospital through planned giving.

John graduated from the Massachusetts College of Pharmacy before landing in Arizona and working at the county hospital for a couple decades. From there, he was recruited to St. Joseph's by a colleague. “That was one of the best things that ever happened to me,” says the now 71-year-old, who divides his time between Phoenix and Sedona with his significant other, Nicki Borsheim. “I was always proud to work at St. Joseph's and was always treated very, very well.”

To learn more about leaving your legacy to St. Joseph's through planned giving, call 602.406.1038.

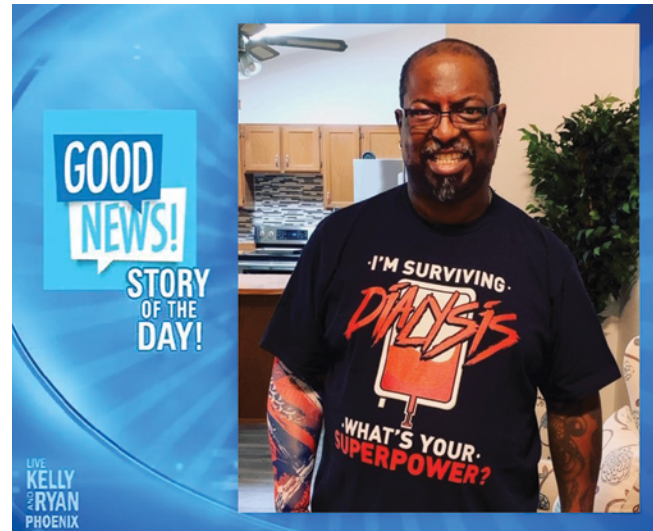


Recharging and reenergizing nurses through Nursing Resilience Rooms

Patient care has been the central focus of St. Joseph's nurses since our hospital was established by the Sisters of Mercy in 1895. This year, our nurses' fortitude was tested like never before. The challenges—physically and mentally—were likely the most difficult faced in their careers. Yet, they always showed up to fulfill their nursing pledge.

Your gifts to support our superhero caregivers are helping to develop two new Nursing Resilience Rooms: one with exercise equipment for a physical workout, and the other a quiet place for tapping into meditative activities. Both will help nurses return to shifts more energized, mindful and focused on providing the pinnacle of patient care.

Thank you for caring about the well-being of our nurses! To learn more, visit SupportStJosephs.org/NursingResilienceRooms



Norton Thoracic Institute celebrates 100th kidney transplant

When Damian Paige donated a kidney to save a friend's life in 1997, he had no idea that he'd need a transplant himself, 23 years later. Nor could he have predicted that his good deed and medical journey would be featured on the national TV show "Live With Kelly and Ryan."

"He's a selfless man ... and it's an incredible story that's come full circle," says the show's cohost, Ryan Seacrest.

Damian was the 100th patient at St. Joseph's to undergo a kidney transplant since the program launched in 2014. "Dignity Health lived up to its name by providing me with a sense of dignity throughout the entire process. I'll never take a moment of life for granted."

"He's a selfless man ... and it's an incredible story that's come full circle."

—Ryan Seacrest

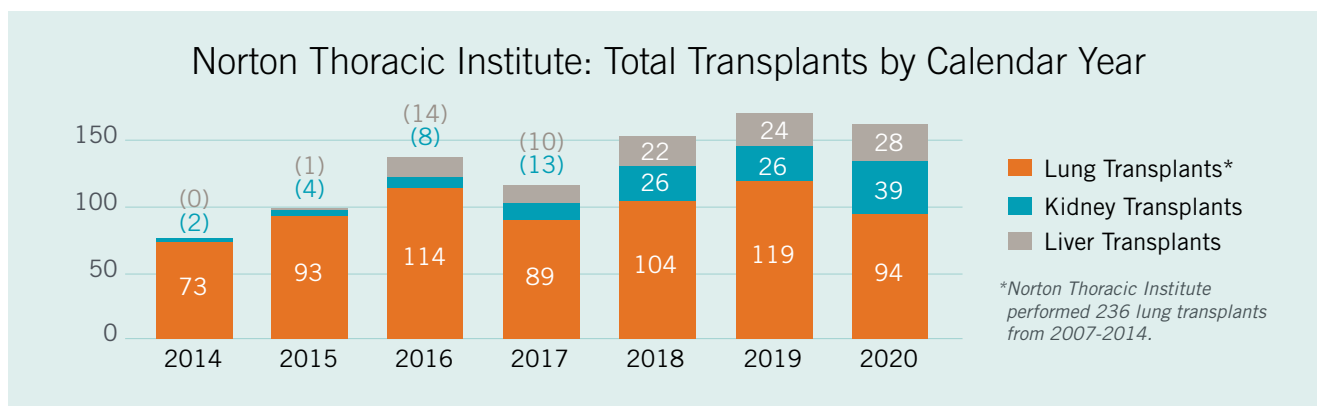
Norton Cardiothoracic & Transplantation Institute continues to thrive and shine



Within three years of receiving John and Doris Norton's \$19-million gift to establish the John and Doris Norton Cardiothoracic & Transplant Institute in 2014, St. Joseph's cardiothoracic team drove its lung transplant program to No. 1 in the nation. In addition to saving more lives through lung transplantation than most U.S. medical facilities each year, the institute continues to drive growing kidney and liver transplant programs.

The institute has also launched a Mechanical Circulatory Support (MCS) program to offer advanced treatment to patients in end-stage heart failure. Other achievements at the institute include the following:

- Expanded lung cancer screenings to Dignity Health hospitals throughout the Valley;
- Launched an Interventional Pulmonology Practice with two lead physicians (see related story, page 12);
- Established three nationally designated care centers for rare lung and liver disorders;
- Received federal grants to advance scientific research;
- Continue more than 12 sponsor-funded clinical research studies; and
- Steadily increasing state-of-the-art esophageal and pulmonary procedures.



Firefighter fights for his life

In his 22-year career, Oklahoma firefighter Randy Blake, 44, has been recognized many times as a hero for saving lives, but when COVID-19 ravaged his lungs, he had no choice but to let others fight to keep him alive.

Randy was in excellent health, but COVID-19 literally took his breath away within a few weeks and then destroyed his lungs. After being treated in Oklahoma for weeks on an ECMO machine, known as the last resort for treating damaged lungs, doctors told his family that the only way to save his life was through lung transplantation.

In January 2021, Randy was transported to Norton Thoracic Institute at St. Joseph's, home to a nation-leading lung transplant program and a surgical team with expertise in difficult cases.

"Patients who have had COVID-19 and require lung transplantation present additional challenges," explains Shair Ahmed, MD, Randy's lead surgeon. "Thankfully, his surgery went well!"

Randy spent time in rehabilitation for weeks to walk again because he'd lost 55 pounds of muscle. But as a first responder who is accustomed to stepping onto the frontlines of tragedy, he fought harder than ever. As the fourth COVID-19 patient to undergo a lung transplant at St. Joseph's, he was discharged from the hospital in late February.

"I'm beyond grateful to St. Joseph's Norton Thoracic Institute, my family, God, my organ donor and their family," Randy says. "I plan on trying to live my life to honor all of these people who saved my life."

Capt. Randy Blake with his wife and children as he marked his retirement from the Stillwater Fire Department and expressed thanks for his second chance at life after contracting COVID-19 and undergoing a double lung transplant. (Left to right) Julia, Randy, Jennifer, Drew, Bella and Carmen Blake



Photo: Courtesy of Michelle Charles/Stillwater News Press

Your generosity is bringing cancer care to the West Valley

Your donations to St. Joseph's Foundation have funded the opening of the new Dignity Health – Cancer Center at St. Joseph's Westgate Medical Center.

The newly finished space houses eight exam rooms and eight infusion therapy suites designed to provide patients with the utmost comfort while receiving chemotherapy and immunotherapy treatments in the West Valley.



St. Joseph's Westgate now offers extended services for patients with cancer:

- medical oncology and hematology care
- genetic counseling
- nutrition counseling
- social work



Board member, benefactor becomes grateful patient

Roger and Jean Stevenson are longtime supporters of St. Joseph's, but it wasn't until they fell ill with COVID-19 that they were personally impacted by the hospital's lifesaving mission.

Although Jean recovered slowly at home, Roger was admitted to the hospital in mid-July and placed on a ventilator for over a week. "I didn't think that I was going to make it," he says. "But then Dr. Bremner told me he thought he could save me, giving me hope, strength and peace."

Roger was familiar with Dr. Ross Bremner's expertise, having played an instrumental role in securing a \$19-million gift from John and Doris Norton in 2014 to establish Norton Thoracic Institute, where Dr. Bremner serves as Executive Director.

After two months in the hospital, Roger returned home to Jean, with whom he shares three children and nine grandchildren. "We will be eternally grateful to all the caregivers at St. Joseph's that put me on the path to healing," he says. "I could not have asked for any better care!"

To read more about the Stevenson's story, visit SupportStJosephs.org.

Close call with cancer

A serious cough sent Christine Trujillo-Greengrass to the emergency room twice in early 2021. Both times she was misdiagnosed with pneumonia. "I was finally sent to St. Joseph's by ambulance," she recalls, "but by then, I couldn't breathe anymore."

Christine's right lung had completely collapsed and her airway was blocked by a large mass that had broken away from a cancerous tumor on her kidney. Her situation was life-threatening, but fortunately she was put in the care of Ali Saeed, MD, Medical Director of Interventional Pulmonology at St. Joseph's Norton Thoracic Institute, and Vamsee Torri, MD, who specializes in gastrointestinal and genitourinary malignancies at Dignity Health – Cancer Institute.

"We were able to remove the tumor and she has responded well to the treatment given by her at Norton Thoracic Institute and Dignity Health – Cancer Institute at St. Joseph's," says Dr. Saeed. "I believe Christine's outcome is no less than a miracle!"

"If it weren't for St. Joseph's, I wouldn't be here," adds Christine, who is grateful to spend more time with her four grown children. "I just love my doctors and nurses!"



To read more about Christine's journey and how donations are advancing new treatments for cancer, please visit SupportStJosephs.org/CancerCare

“St. Joseph’s values and mission align with my own and those of my family.”

–Dave Zowine



Meet donor and board member Dave Zowine

He’s President and CEO of the multi-state healthcare staffing business, ZOE Holding Company, as well as a dedicated husband and dad of three. Yet, Dave Zowine still takes his philanthropic dedication to St. Joseph’s to heart—as evidenced through his generosity of time and donations.

A native of Connecticut who graduated from the Jesuit-let Fairfield College Preparatory before earning a business degree from Providence College, Dave first became involved with St. Joseph’s through the Lou Grubb Friends Fore Golf tournament. He joined the foundation’s Board of Directors in 2015.

“St. Joseph’s values and mission align with my own and those of my family,” says Dave, who is known for his can-do attitude and willingness to step in whenever there’s a need for support. “It’s an honor to be associated with this hospital and the people who make St. Joseph’s an amazing institution.”

Oncologist and family endow breast cancer program

Paying tribute to a loving wife and mother who succumbed to breast cancer in 2019, Albert G. Wendt, MD, and his family have gifted \$2.1 million to endow the Wendt Family Breast Cancer Program at St. Joseph’s, Honoring Sandra C. Wendt. The endowment supports research, patient care and education for caregivers, in addition to supplementing breast cancer genetic counseling for uninsured patients.

Dr. Wendt has been serving breast cancer patients at St. Joseph’s for nearly five decades, having dedicated his career to understanding, diagnosing and treating the disease. He and Sandra were married for 47 years, sharing two children and six grandchildren.

Your donations to the Breast Cancer Program at St. Joseph’s benefit more than 1,000 patients annually by providing support for:

- personalized treatment,
- genetic counseling,
- physical and occupational therapy,
- social work,
- nurse navigation,
- clinical trials, and
- nutritional services.





48 years of giving through golf

Hundreds of golfers competing in the 48th Annual Lou Grubb Friends Fore Golf tournament, in Paradise Valley, went home “winners” after helping to raise more than \$300,000 for St. Joseph’s Hospital and Medical Center. The tournament has become a celebrated rite of spring in addition to achieving the highest acclaim of charity golf events in Arizona, raising much needed funds for patient care, medical education and research at the hospital.

“My parents would be proud and grateful to know our community continues to celebrate the philanthropic tradition of Lou Grubb Friends Fore Golf,” says Dan Grubb, who sponsors and helps organize the event that honors the legacy of his father, the well-respected businessman who established the event nearly 50 years ago, and his wife, Evie.

MOMobile celebrates 25 years, thanks to you!

St. Joseph’s MOMobile has cruised past a major milestone: 25 years of providing free prenatal care to women-in-need throughout the Valley, ensuring the health of thousands of moms and newborn infants.

Fully funded by donations to St. Joseph’s Foundation, this “obstetrical office-on-wheels,” the only one in Arizona, visits four Phoenix communities every week and treats patients regardless of race, religion, nationality, age or ability to pay.

Thanks to your support of the MOMobile, the number of low birthweight babies has decreased by 75%. Low birthweight babies in Maricopa County are more likely to suffer health complications at birth and throughout life. The MOMobile helps to prevent medical costs that can reach \$300,000 for preterm infants or complicated births.

To watch a video about how your donations have supported the MOMobile’s 25 years of success, visit SupportStJosephs.org/momobile.



Thank you, 48th Annual Lou Grubb Friends Fore Golf sponsors!

Evelyn and Lou Grubb Charitable Fund • Dan and Kathy Grubb • Norton Thoracic Institute • Devenney Group • Kitchell • Orcutt I Winslow • ATI Restoration • Airgas • Arizona Diamondbacks • ECD Systems • Bob Fennimore (KPMG) • Dignity Health - Cancer Institute at St. Joseph’s • Jennings Strouss & Salmon • McCarthy Building Co. • Dan Nahom • Shamrock Farms



Promoting health equity through work and donations

Meet Claudia Chambers, MD, a dedicated obstetrician and gynecologist who is serving the mission of St. Joseph's in more ways than one: through her work as an obstetrician/gynecologist at the hospital, and through her philanthropic support as a benefactor of St. Joseph's Foundation.

"Providing patient care that is reflective of our values of integrity and dignity for all is the most rewarding part of my experience at St. Joseph's," says Dr. Chambers. "I'm also gratified to know that I'm making a difference in the quality of care for women, especially those on the margins of society who are most in need, by donating to initiatives supported by our foundation."

Staking a claim on future growth

St. Joseph's Foundation Board of Directors voted unanimously to commit \$4 million of unrestricted funds to purchase property at the corner of 7th Avenue and Thomas Road. The property, currently occupied by a bank and parking lot, is the last contiguous, available land on the city block of St. Joseph's Hospital and Medical Center.

Hospital leaders and board members determined the purchase aligns with long-term goals and mission of St. Joseph's if appropriated for expanding services and programs for the underserved in the community.

St. Joseph's Foundation

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Thank you!